Medipay in one page

The payment platform built for UK private practice

medipayuk.co.uk

Send pay links, take payments over the phone or on a card machine, run instalment plans and reconcile everything, in one portal your whole team can use, connected to the software the practice already runs.

WAYS TO GET PAID

- **Pay links**
  A branded payment page by email or text, with the patient's name and reference on it. Apple Pay built in.
- **Virtual terminal**
  Keyed phone payments with pre-authorisation, duplicate protection, and refunds and voids controlled by role.
- **Card machines**
  PAX terminals driven from the portal, every payment recorded and reconciled.
- **Instalment plans**
  Deposit first, then each instalment collected automatically. Early settlement in one tap.

RUNS THE BACK OFFICE

- **Reporting**
  by staff member, channel and card type, with exports of everything.
- **Reconciliation**
  Acquirer payouts matched to payments, fees and net amounts line by line. Invoices matched by reference and amount.
- **Patients**
  Directory, payment history, saved cards and a personal payment portal per patient.
- **Receipts**
  Emailed automatically, branded to the practice, printable as PDF.
- **Batch payments**
  A CSV of invoices becomes a run of pay links in one go.
- **Team roles**
  Admin, supervisor and staff, with a permission matrix down to who can refund.

CONNECTED

Dentally, Cliniko and Semble for the clinical record. Xero, Sage and QuickBooks for the books. Salesforce for the CRM. A REST API, signed webhooks and an MCP server for AI assistants.

BUILT LIKE A PAYMENTS COMPANY

- Card data never touches Medipay: secure fields from PCI DSS certified partners, so the practice sits in the lightest PCI self-assessment category.
- FCA-regulated acquiring, settled to the practice's own account. Medipay does not hold client funds.
- Two-factor authentication, IP allowlisting, idle sign-out and a full audit log.
- Registered with the ICO. Data hosted in the UK and EU, every workspace isolated.

Pricing

Portal from £19.99 a month. Card processing quoted like for like against your own statement, not from a rate card.

Our guarantee

If we have not improved things for you within three months, you can leave.

Getting started

Try the portal yourself at medipayuk.co.uk/?demo=terminal, then tell us about the practice at medipayuk.co.uk/get-started. A person replies, usually within one business day.

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